



## **ASSOCIATED STUDENTS ANNUAL REPORT 2016-17**

### **LETTER FROM THE EXECUTIVE DIRECTOR – DAVID BUCKLEY**

I am pleased to present the 2016-17 year-end report for the Associated Students at California State University, Chico. As mentioned in my previous year-end reports the AS has much to be proud of – the success of our programs/services and the manner in which we manage change.

Being responsive to the changing needs of students is one of our strategic goals and our student officers deserve praise for embracing this initiative. Specifically, the AS student leadership has developed strategies to support diversity initiatives, student engagement, shared governance and enhanced student leadership. Comprehensive programs have been implemented to engage our students in Wildcat Welcome (Wildcat Way), Labor Day and Halloween activities. These programs were successful because AS student leadership was the driving force.

2016-17 was a very good year for the Associated Students. Once again, Dining Services exceeded financial expectations and our programs and operations continue to excel and provide exceptional service to the campus community. Additionally, The AS President, along with the University President, Chair of Academic Senate, and Chair of Staff Council co-authored a document that pledged CSU, Chico's commitment to shared governance among the campus' faculty, staff and students.

A trademark of the Associated Students has been the superlative programs and services that serve the campus community. The WREC continues to provide outstanding programs while constantly evaluating and assessing programs and activities to better serve our students. Student participation is increasing in our fitness programs along with general use of the facility. This increase is directly related to the marketing efforts and the adaptation of the programs offered by the WREC.

There is much to be proud of this past year. When you review this report, you will see the breadth and magnitude of our services and programs such as the Wildcat Leadership Institute (WLI), CAVE, GSEC, CLIC, the Wildcat Recreation Center (WREC), Adventure Outings, Recycling, Sustainability, AS Productions and Government Affairs. Working in concert, our students and staff create a unique blend of professionalism, education, commitment, responsiveness and enthusiasm that makes the Associated Students an exciting and vibrant auxiliary.

The Wildcat Leadership Institute continues to be a high priority for the Associated Students. This past year was an exceptional year for the institute. A few highlights include:

- 215 students, faculty, and staff completed WLI certificate programs.
- Over 350 students attended WLI Speaker Series events, including keynote speakers, alumni panels, and mock interviews.
- Piloted two successful cohorts of the Launch Experience for Transfer Success (LET'S) program to provide leadership and career readiness workshops specifically designed for transfer students.
- Engaged 35 staff/faculty/administrators in a year-long leadership program designed by Dr. Brene Brown based on her research on vulnerability and leadership.

- Launched six certificates within the WLI and partnered with the Cross Cultural Leadership Center (CCLC) and Dr. Brad Dodson to create reciprocity certificates for students completing CCLC programs and College of Agriculture leadership courses.

The Associated Students is a comprehensive campus auxiliary serving thousands of students, faculty, staff and community members. I am proud of our service to the campus community and our partnership with the University. The array of activities and events in 2016-17 demonstrates collaborations including the Wildcat Leadership Institute, Wildcat Welcome, Choose Chico Day and the joint funding of the Cross Cultural Leadership Center.

The Associated Students is a complex organization providing myriad student programs, services and business enterprises. The Associated Students operates programs and commercial enterprises in the Bell Memorial Union, WREC, Sutter Hall, Selvester's Café, Butte Station and Holt Station. As well, space is leased off-campus for Adventure Outings, Recycling, and CLIC.

There were many accomplishments in 2016-17 and I will highlight a few.

- In collaboration with the First Year Experience, the Office of Civic Engagement, and other campus departments, the **Wildcats VOTE!!** voter registration event provided a forum for over 400 students to review sample ballots, discuss and debate ballot measures, and register to vote.
- Freshman Leadership Opportunity (FLO) continues to provide exceptional leadership opportunities serving as a springboard to various leadership positions within the AS and the campus.
- AS Productions produced myriad events and expanded programs through partnerships with Student Life and Leadership, Cross Cultural Leadership Center, Fraternity and Sorority Affairs, University Housing and University Public Events.
- The AS Child Development Lab provided 54,774 hours of childcare for 63 children.
- GSEC programs continue to expand – providing a safe and accepting environment that empowers all students through awareness raising events, services and referrals.
- CAVE placed 727 student volunteers and 776 experiential learning students who performed 57,521 hours of service.
- CLIC offered 211 internships providing 8,640 hours of legal service through 12,787 client contacts.
- The WREC served 14,936 members through a total of 589,646 user visits and averaged 1,745 daily visits.
- Conference Services served 202,430 customers with 4,484 bookings.

One trait of the Associated Students is the commitment to provide outstanding service to the campus community. Thousands of students and staff enter the Bell Memorial Union each day. Some individuals come to the BMU to meet their friends, study, use the free computers, attend a concert or lecture, meet with their club or organization, dine in the Marketplace or shop in the Wildcat Store. Whatever the need, we take pride in providing exceptional customer service to the campus community.

This report gives you an opportunity to review the achievements of the Associated Students as it continually strives to meet the needs of the campus community. I believe you will see why I am proud of all the great things done by the Associated Students. These achievements are clearly a result of the dedication, creativity, diligence and commitment of our staff, committees and boards.



## **ASSOCIATED STUDENTS ANNUAL REPORT 2016-17**

### **LETTER FROM THE AS PRESIDENT – DYLAN GRAY**

There is an extensive list of services and co-curricular programming the Associated Students at CSU, Chico provides for our students that demonstrate our commitment to student achievement and success. This could be why Chico State produces exceptional students who make a difference on campus, and who serve as inspirations for others to do the same. Opportunities for student-to-student peer mentorship are an integral part of what the AS has to offer.

As a first year student, I became involved with the Associated Students in spring of 2015 as a member of the Diversity Affairs Council. I have continued to be involved with the AS in various capacities since then. I have encountered amazing student leaders and role models along the way who have gone on to make amazing contributions. As we reflect on the accomplishments of this past year, the need to continue building our AS programs is more important than ever. An organization that continues to produce and develop the very best leaders of tomorrow in the state and the nation is a true testament of our core values.

An example of sustainable leadership was demonstrated this year when the AS President, along with the University President, Chair of Academic Senate, and Chair of Staff Council co-authored a document that pledged CSU, Chico's commitment to shared governance among the campus' faculty, staff and students. This document is based on the principle that together we are stronger, and provides students the capacity and the undeniable right to be a part of the process of consultation and joint decision-making.

This concept of shared governance is further supported by the expansion of the Wildcat Leadership Institute which launched six certificate programs with over 350 students participating by attending WLI Speaker Series events, including keynote speakers, alumni panels, and mock interviews. The WLI also piloted two successful cohorts of the Launch Experience for Transfer Success (LET'S) program to provide leadership and career readiness workshops specifically designed for transfer students. This type of leadership development is integral to supporting shared governance on our campus.

Let us go into the 2017-18 year with a commitment to growth and success, which exceeds the expectations of our students, and solidifies how the AS continues to be integral and relevant to the lives of our students.

## ASSOCIATED STUDENTS PROGRAMS

### AS GOVERNMENT AFFAIRS

Government Affairs is the official seat of student governance for California State University, Chico. It is comprised of elected students, staff and volunteers who represent and advocate on behalf of the student body. Its collective of boards, committees and councils provides support and services to a wide spectrum of the student population and allows for the development of leadership abilities, program development skills and management experience.

#### Highlights

- The AS President, along with the University President, Chair of Academic Senate, and Chair of Staff Council co-authored a document that pledged CSU, Chico's commitment to shared governance among the campus' faculty, staff and students.
- In collaboration with the First Year Experience, the Office of Civic Engagement, and other campus departments, the **Wildcats VOTE!!** voter registration event provided a forum for over 400 students to review sample ballots, discuss and debate ballot measures, and register to vote.
- The Diversity Affairs Council allocated \$22,186 for support of student centered programming including 12 student sponsored projects or events.
- The Event Funding Allocation Council disbursed \$23,948 for 10 student sponsored projects or events.
- Revenue sharing funds totaling \$67,141 were allocated to 200 designated student organizations through the AS Election for disbursement in 2017-18.
- A spring **Club Kick-Off** recruitment event was held to showcase involvement opportunities with over 45 campus clubs.

### FRESHMAN LEADERSHIP OPPORTUNITY (FLO)

Freshman Leadership Opportunity (FLO) is a program which introduces first year students to a host of leadership opportunities and provides a foundation for the pursuit of those opportunities. Workshops, presentations, service projects, and a mentor program cultivate an awareness of and accessibility to leadership roles both in the AS and campus-wide. The year-long program offers first hand exposure to various programs and services and helps students identify their passions and how to pursue them through involvement opportunities on campus and in the community. Upon completion of the program, students receive the Wildcat Leadership Institute Certificate of Leadership Development.

#### Highlights

- Fifty-four FLO students were recipients of the Certificate of Leadership Development in the Wildcat Leadership Institute.
- Hosted a successful leadership series of ten workshops which have prepared FLO students to be successful student leaders.
- Hosted the AS Election Bar-b-que which included serving burgers to over 400 students while facilitating a Getting to Know Your Candidates bingo game, and promoted the election by posting signs, banners and tabling.

## **WILDCAT LEADERSHIP INSTITUTE (WLI)**

The Wildcat Leadership Institute (WLI) strives to contribute to the University being a premier leadership campus by offering students and professionals opportunities to advance and apply their leadership skills. WLI serves as a bridge between academic, co-curricular, and employment experiences that prepare participants to lead on campus, in the community, and in the workplace. Through design, collaboration, and promotion, the Institute connects participants to valuable, relevant, inspiring, and diverse leadership opportunities that exemplify the Chico Experience.

### **Highlights**

- 215 students, faculty, and staff completed WLI certificate programs.
- Over 350 students attended WLI Speaker Series events, including keynote speakers, alumni panels, and mock interviews.
- Piloted two successful cohorts of the Launch Experience for Transfer Success (LET'S) program to provide leadership and career readiness workshops specifically designed for transfer students.
- Engaged 35 staff/faculty/administrators in a year-long leadership program designed by Dr. Brene Brown based on her research on vulnerability and leadership.
- Launched six certificates within the WLI and partnered with the Cross Cultural Leadership Center (CCLC) and Dr. Brad Dodson to create reciprocity certificates for students completing CCLC programs and College of Agriculture leadership courses.

## **COMMUNITY ACTION VOLUNTEERS IN EDUCATION (CAVE)**

Community Action Volunteers in Education (CAVE) is the largest student-run organization on the Chico State campus and has the largest student participation of any campus organization. CAVE has over 80 student staff and two professional staff who operate 12 different community service programs and support faculty using service learning as a pedagogy in CSU, Chico courses. CAVE's motto "Life is for Learning" supports the program's philosophy that the community is a compelling classroom for hands-on learning. CAVE's mission is to provide students with meaningful volunteer opportunities, develop student leaders, and to serve a broad base of community needs. Each year, over 1,500 student volunteers serve children, older adults, and people who are homeless and work on projects focusing on the environment and animals. CAVE offers university credit and internships for students who participate as either volunteers or staff.

### **Highlights**

- Placed 727 student volunteers and 776 service learning students in 33 courses (71 sections) who performed 57,521 hours of service.
- Celebrated CAVE's 50th Anniversary by producing a series of video interviews with former CAVE directors to share CAVE history and culminating in a dinner for over 200 alumni.
- Created a professional CAVE LinkedIn account as a readily identifiable resource for CAVE students seeking employment as well as for CAVE alumni as potential employers.
- Placed second in **Chico News and Review** Best of Chico contest in the *Best Place to Volunteer* category.
- Created a service learning video orientation posted on Blackboard and viewed by over 700 students in 71 service learning classes.
- Collaborated with community members and businesses to plan the first annual Chico Make a Difference Day to be launched October 2017.

## **KCSC RADIO**

CSU, Chico's student-owned and operated college radio station, KCSC, offers hands-on radio and music industry experience. KCSC interns learn the fundamentals of internet radio operations through on-air experience, production and promotion. In addition to broadcasting over the Internet, KCSC offers opportunities in management and leadership, as well as technical and electrical audio workshops. All efforts combine to produce more than 80 hours of live radio weekly. Non-commercial KCSC is home to one of Northern California's largest, most eclectic record libraries featuring an array of rare and out of print collector records.

### **Highlights**

- Hosted KCSC's 65<sup>th</sup> anniversary of operation with a daylong celebration including a concert with four bands, a tie-dye activity, and raffle prizes.
- Held weekly "Bomb Shelter Session" sessions where local artists performed live sets on the broadcast in order to promote Chico's growing local music and art scene.
- Emceed and provided music for the March for Science.
- Held second annual vinyl sale and created a Cupcakes and Compliments fundraiser to help promote KCSC.

## **AS PRODUCTIONS**

The mission of AS Productions is to provide a culture of fun, spirit and involvement on campus through entertaining and educational events and activities for students. The program offerings support the strategic priorities of the Associated Students and the University, and enrich the university experience and campus life. Programming includes: musical performances, indoor and outdoor movies, motivational speakers, seasonal events, and game nights.

### **Highlights**

- Partnered with Chico Performances/University Public Events to present two sold out performances of Abbey Road at Laxson Auditorium.
- Collaborated with other campus groups to bring the Dear World project to campus - an interactive storytelling experience that unites people through pictures in its distinct message-on-skin style.
- Successfully presented two new events, Burger Bingo and a Silent Disco drawing almost 300 students.
- Hosted outdoor movie screening with over 400 students in attendance.
- Partnered with KCSC Radio to host Tacos & Tie-Dye as part of the radio station's 65<sup>th</sup> Anniversary Celebration.

## **AS CHILD DEVELOPMENT LAB (ASCDL)**

The Associated Students Child Development Lab (ASCDL) provides quality early childhood education and care to income qualifying CSU, Chico Students. Its priority is providing an enriching experience for children while parents pursue their education. The ASCDL has four classrooms serving infants from eight weeks old through pre-kindergarten aged children. The program maintains a partnership with the CSU, Chico Child Development Department and is the official lab school. Students are able to enhance their

educational experience and knowledge by working directly with children in the classrooms, observation, testing and research. State-of-the art observation booths provide students with the opportunity to observe the development of young children. ASCDL staff serve to support, model and guide students as they work with children. Staff act as advocates for children and families in the community serving as Professional Growth Advisors, making presentations, and participating on councils and boards that address the needs of children and families.

## **HIGHLIGHTS**

- Received accreditation from the National Association of the Education of Young Children.
- Provided 32,820 hours of observation and participation for students enrolled in 19 Child Development classes and related fields.
- Provided 54,774 hours of child care for 63 children.
- Partnered with Early Head Start and the CA Department of Education, Early Education and Support Division to increase funding for enhancement of quality for infants and toddlers.
- Celebrated the Week of the Young Child by exhibiting children's art in the Bell Memorial Union.

## **GENDER AND SEXUALITY EQUITY CENTER (GSEC)**

The Associated Students Gender and Sexuality Equity Center evolved from the feminist ideology that all genders should be equal. The Center strives to provide a safe and accepting environment that empowers all students through awareness raising events, services and referrals. With the help and the dedication of students from all ethnicities, ages, genders, sexualities, religions, and experiences, the center endeavors to establish equal rights for all, making the campus and community, both local and global, more inclusive.

### **Highlights**

- Changed the name of the annual activist awards ceremony from "Maggie & Milk" to "Maggie & Marsha" to honor intersectional roots from the Stonewall Riots and, also expanded the awards ceremony to include four more recipients who are Feminist/Intersectional/LGBTQ+ activists.
- Changed the name of the LGBTQ+ Program to the Queer Program to signify its emphasis on sexual and romantic identity programming.
- Hosted a series of "Let's Talk About Sex" and "What's the T?" workshops, completely planned and facilitated by Queer and Trans Program interns.
- Responded to the ever-changing needs of students by expanding our inventory to include \$10 menstrual cups and free pregnancy tests.

## **COMMUNITY LEGAL INFORMATION CENTER (CLIC)**

The Community Legal Information Center provides free legal information and assistance to the students, faculty, and staff of CSU, Chico, City of Chico residents, California residents, and individuals nationwide.

CLIC is comprised of more than 100 student interns each semester and four Department of Political Science and Criminal Justice faculty advisors. CLIC provides legal information in eleven areas of law: Women's Law; Family Law; Housing Law; Workers' Rights; Penal Law; Disability Law; Chico Consumer Protection Agency; Environmental Advocates; Misdemeanors, Tickets and Traffic Law; County Jail Law Project; and Student Legal Services/Juvenile Rights. CLIC's primary missions are to provide a practical internship experience and educate students and community members about their legal rights and responsibilities.

## Highlights

- 211 interns provided 8,640 hours of legal service through 12,787 client contacts.
- The Women's Law Project hosted a showing of the film *Crime After Crime* as part of National Domestic Violence Awareness Month in October, and provided a presentation on community resources available to victims of domestic violence.
- The Environmental Advocates program successfully organized the Community Water Forum, a series of lectures on California water that provided direct information to nearly 400 individuals. The Center for Regional and Continuing Education recorded all lectures and posted them on the RCE website to reach a larger audience.
- The 20 CLIC Directors completed multiple trainings on the following topics: leadership, diversity, Safe Zone Allies, and defensive driving.

## CROSS-CULTURAL LEADERSHIP CENTER (CCLC)

The Cross-Cultural Leadership Center is a program of the University's Division of Student Affairs which receives financial support from both Activity and Student Union fees. The Center exists to create an environment in which all students, regardless of their ethnicity, culture, or differences, feel respected, connected and affirmed. The Center follows six values to guide its work: interpersonal relationships, community building, identity exploration, cultural competency, transformational leadership and advocacy. Through a holistic approach of leadership development, cultural awareness, community education, and the creation of constructive social change, the Center aspires to create transformational opportunities among all people that foster community engagement.

## Highlights

- Implemented a campus-wide diversity advocacy training for faculty and staff in response to the changing climate on campus.
- Coordinated a collaborative effort with the First-Year Experience and several non-profit and community based organizations to provide a large-scale Activism 411 program to equip participants with tools to effectively engage in the political system.
- Implemented a year-long leadership development program for cultural leaders within the Asian Pacific Islander, Black and Latinx community called Empower. As a result, over 50 opportunities to provide support for these cultural communities emerged.
- Coordinated weekly cultural leadership and personal development for 30 emerging leaders who planned culturally relevant programs for the campus.
- Provided weekly mentorship and leadership development for 25 students of color to serve as mentors to high school students in Title 1 high schools.

## THE STUDENT SHUTTLE (B-Line)

The AS has been at the forefront of funding alternative transportation measures since the early 1980s and was instrumental in creating what initially became the Student Shuttle routes that serviced the campus-adjacent south and west predominantly student neighborhoods. Today, in partnership with the University, that program has expanded to offer all enrolled students, faculty and staff free transportation throughout the B-Line Transit service areas.

### **Highlights**

- Over 6,625 individual riders used the B-Line service in FY 2016-17
- 331,135 rides were taken by University students, faculty and staff.
- Students accounted for over 90% of total users.

## **UNION PROGRAMS**

### **WILDCAT RECREATION CENTER**

Since opening the Wildcat Recreation Center (WREC) on August 17, 2009, members have accessed the facility over 4.5 million times. The WREC offers 130,000 square feet of recreational space and features a 15,000 square foot weight and fitness area with free and Selectorized equipment, touchscreen network fitness machines, an outdoor pool, three gym courts, an indoor track, one multi-activity court, a rock climbing gym, four multi-purpose studios for dance, aerobics, yoga, spin, mixed martial arts, and special events. Lounge areas, large screen televisions, and wireless access contribute to the social environment of the center. The WREC provides oversight of Adventure Outings outdoor recreation program. Also housed in the WREC is Recreational Sports which includes Intramurals, Sport Clubs and summer camps. The facility boasts a LEED Gold Certification awarded by the Green Building Certification Institute for its sustainable design features. Fifteen full-time career staff and over 150 students are employed at the WREC. In addition to student users, University faculty and staff may purchase memberships at the WREC Center.

### **Highlights**

- Served 14,936 members through a total of 589,646 user visits with daily visits averaging 1,745.
- Offered a total of 2,145 group exercise classes with an average of 13 students per class for a total of 27,652 group exercise participants.
- Designed and opened The Zen Den Fall 2016 providing a quiet relaxation space in the Bell Memorial Union for students and the campus community.
- Added two new career positions, the WREC Aquatics Coordinator and the Adventure Outings Operations Coordinator providing additional programming opportunities for members.
- Collaborated with a senior capstone project class in Engineering to design a slackline for the pool.
- Created and launched a mobile friendly app for students to easily access information regarding WREC services and programs.

### **ADVENTURE OUTINGS (AO)**

Adventure Outings (AO) is an outdoor recreation program that connects the Chico State community to the outdoors of Northern California and beyond. AO is staffed by 35+ student trip leaders and three career staff. AO offers a variety of trips in outdoor pursuits including rafting, kayaking, surfing, hiking, backpacking, skiing, rock climbing, snowshoeing, caving, and more. In addition to adventure-based outings, AO hosts the annual Banff Mountain Film Festival World Tour, offers a backcountry yurt, and operates an equipment rental center designed to outfit users with equipment for both AO and personal experiences. AO also operates the climbing gym in the Wildcat Recreation Center which is open for general climbing, bouldering, and regularly-scheduled belay classes.

## HIGHLIGHTS

- Offered 81 trips with 2,065 participants and eight events.
- Provided over \$7,500 in trip scholarships through the Get Outdoors Fund.
- Successfully hosted two nights of the Banff Mountain Film Festival with almost 2,000 attendees.
- Earned the ranking of *5th Most Outdoorsy School in the Nation* in 2016 as part of the Outdoor Nation Campus Challenge organized by the Outdoor Foundation.
- 35+ trip staff accrued 12,166 peer leadership hours guiding fellow students on adventure-based trips throughout Northern California. Trip participants spent 4,039 days in the field.

## AS SUSTAINABILITY

The goal of the AS Sustainability Program is to engage the campus community in implementing sustainable practices throughout the Associated Students and Campus. The program provides funding opportunities for student and AS initiated projects with sustainability goals, and facilitates an internship program through which students gain meaningful experience by advancing sustainability. Programming includes organizing all school events such as Campus Sustainability Day and Earth Day, hosting workshops on composting and organic gardening, promoting water conservation and zero waste campaigns, tracking the Real Food Challenge, and more.

### Highlights

- Approved funding in the amount of \$36,776 for five student projects through the Sustainability Fund Allocation Committee (SFAC).
- Sponsored an Earth Month *Love Chico? Go Eco! 30 ways in 30 Days* event which drew over 300 campus community members. Students and staff committed to living more sustainably by participating in activities ranging from upcycling old shirts into wash cloths to cooking vegetarian meals.
- Collaborated with the AS Child Development Lab to lead eco lessons and hosted a series of workshops focused on making your own non-toxic cleaning and health products.
- Supported efforts such as the March for Science and the Public Health Fair by providing relevant and interactive tabling activities.
- In the process of revamping the center to welcome all students for “do it yourself” projects, and to create a “loan library” of garden tools, basic workbench tools, and bike repair tools.

## AS SERVICES AND OPERATIONS

### AS RECYCLING

The primary purpose of the Associated Students Recycling Program (ASRP) is to provide CSU, Chico with waste diversion, recycling and compost collection services. The ASRP advocates and supports the establishment of an educational and informational infrastructure to facilitate waste reduction program goals on campus and within the community. Student recycling assistants service over 1,800 recycling locations on campus as well as provide recycling services at special campus events throughout the year.

Pounds of recyclable materials collected	597,235
Number of bins on campus	2,250

### **CONFERENCE SERVICES**

AS Conference Services coordinates all events held in the Bell Memorial Union (BMU) and its auditorium which include: meetings, conferences, lectures, job fairs, banquets, concerts, receptions, and gallery exhibits. The facilities are available for use by student organizations, as well as other on and off campus entities. Additional services include mall table reservations for student and commercial vendors, marquee and banner space reservations, and student service boards.

Total Bookings	4,584
Event Hours	15,885
Patrons Served	202,430

### **3<sup>rd</sup> FLOOR ART GALLERY**

The 3rd Floor Art Gallery provides a venue for student artists to exhibit their work for personal and professional development. This includes both single artist and group shows like the annual Master of Fine Arts exhibit. In addition to the gallery, other indoor and outdoor public art space is available at the BMU.

Exhibits in Gallery	9
Total Artists	93
Exhibits in BMU Public Art Space	4

### **COMPUTER LAB**

A computer lab is located in the lower lounge level of the BMU. A total of six computers are available to the public as well as two printers.

Total Seat Hours	4,651
Total Number of Visits	6,813
Total Unique Logins	1,607
Total Logins	8,255

### **FACILITIES**

The facilities operation provides a variety of services for the Associated Students. The custodial department is responsible for the overall cleanliness of the physical plant including all offices, Dining Services, lounges, and meeting rooms in the Bell Memorial Union and Wildcat Recreation Center. The maintenance staff is responsible for preventative maintenance, special building projects, and miscellaneous repairs of equipment and buildings.

Bell Memorial Union	125,000 sq. ft.
Wildcat Recreation Center	130,000 sq. ft.

## **ASSOCIATED STUDENTS BUSINESS ENTERPRISES**

### **AS DINING SERVICES**

AS Dining Services operates all dining facilities on the CSU, Chico campus. Sutter Hall is the residential dining area which serves meals to students who live both on and off campus. Two satellite convenience stores, Butte and Holt Stations, offer grab and go food options for students, faculty, and staff on the move. Specialty coffee drinks and grab and go items are available at Creekside Coffee and Common Grounds. The Marketplace Café in the Bell Memorial Union serves as the main retail dining facility. AS Dining also provides catering services for numerous campus, community, and privately hosted events, in addition to concessions for the University Athletics Department.

#### **Highlights**

- Opened Urban Roots, a new convenience store featuring food that is local and community based, fair, ecologically sound, and humanely raised.
- Refreshed the dining and service areas including new menu offerings.
- Added a plant-based dining concept at Sutter Dining to meet the needs of students with dietary restrictions.
- Reduced food waste and student food insecurity by launching a mobile phone notification system called “After Party Guest” that alerts registered students via text message to the availability of food remaining after a catered event.

## **ADMINISTRATION & BOARD OF DIRECTORS**

### **FINANCIAL SERVICES**

Financial Services provides business and accounting services for the Associated Students. Additionally, the department provides financial services for:

- Student clubs and organizations
- Agency accounts
- Three employee benefit plan trusts

Financial Services also prepares the annual financial statements and coordinates with K-Coe Isom to facilitate the required audits.

### **INFORMATION TECHNOLOGY**

The AS Information Technology Department provides a broad range of services to the AS including:

- User support (help desk)
- Workstation and printer management
- Computer lab administration
- Server administration
- Support and administration of financial systems used by the AS and Foundations
- Application support
- Compliance management (IT security controls, payment card industry compliance, etc.)
- Project management
- Streamlining of business processes for AS departments

The Department provides these services to over 300 career, casual and student AS employees. In addition, it provides IFAS support to hundreds of campus and Foundation employees.

## **HUMAN RESOURCES**

Human Resources provides a broad range of administrative services supporting employment for more than 1,300 full-time and part-time career and student staff annually.

- Employee Relations
- Recruitments
- Benefits Administration
- Compensation
- Policy Development
- Staff Development/Training
- Performance Management and Improvement
- Workplace & Complaint Investigations
- Conflict Resolution
- Safety & Workers' Compensation

Full-time employees	96
Part-time employees (including students)	700

### *Full-time Employees by Department*

AS Programs and Government Affairs	19
Student Union	16
Wildcat Recreation Center	16
Administration/Human Resources	6
Financial Services	6
Information Technology	3
Dining Services	30

**ASSOCIATED STUDENTS OF CALIFORNIA STATE UNIVERSITY, CHICO**

**BOARD OF DIRECTORS  
2016-2017**

Michael Pratt	President/BOD Chair*
Vu Nguyen	Executive Vice President/GAC Chair*
Andrew Roberts	Vice President of Facilities and Services/BMUC Chair*
Brett Rahtz	Vice President of Business and Finance/ASBC Chair*
Tammi Fleet	Director of University Affairs*
Bro Dumas	Director of Legislative Affairs*
Teodora Delorenzo	Staff/Tenured Faculty**
James Hyatt	Interim University Vice President for Business & Finance***
Robbi Stivers	University Vice President for Business & Finance***
Drew Calandrella	University Vice President for Student Affairs***

\* Elected positions

\*\* Appointed

\*\*\* Designated in Bylaws