For the past 60 years, state employees have joined together annually for a special statewide fundraising drive that raises millions of dollars for nonprofits throughout California and the nation. What began as the California State Employees Charitable Campaign is now Our Promise: State Employees Giving at Work. Since 1957, we’ve shown our commitment to making California a better place to live, work and play by raising hundreds of millions of dollars. And we will continue to do so, as this is our promise to California!

Ask yourself, “What am I passionate about?” Find a cause you care about – there are more than 2,300 nonprofits eligible for contributions in the 2017 campaign. For a full list of verified nonprofits, visit www.OurPromiseCA.org.

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**FAQ**

1. **When will my payroll deduction begin?**

   When you sign up for a payroll deduction during the Our Promise campaign, you will see it begin on January 1 of the next year. For example, all deductions for the 2017 Our Promise campaign will begin on January 1, 2018.

2. **Are there fees? How are they applied?**

   Our Promise has a low administrative cost of 14% to cover administrative and fundraising costs incurred while running the campaign. Additionally, 41¢ per transaction is deducted by the State Controller’s Office to process payroll deductions.

3. **How often are payments made by United Way to the designated nonprofits?**

   United Way makes payments to nonprofits donated to on a quarterly basis. For example, first quarter payments (Jan – March) will be made in April 2018.

4. **Why is a Social Security Number (SSN) required for participation in Our Promise and how can a donor feel safe about providing this sensitive information?**

   Payroll deduction donations are processed through the State Controller’s Office. Your SSN is the unique identifier required to ensure your payroll deduction is applied to the correct pay warrant. Please place your pledge form in a privacy envelope provided by your Key Connector to ensure your SSN is kept confidential.

For customer service, please contact **888-863-6466**. For detailed campaign information, visit [www.OurPromiseCA.org](http://www.OurPromiseCA.org).